

**RECEIVED**  
**CENTRAL FAX CENTER****SEP 23 2005****PATENT APPLICATION**  
**ATTORNEY DOCKET NO. 10006714-1****IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

ART UNIT:	2155
EXAMINER:	Nguyen, Thu Ha T
APPLICANT:	Kevin Collins
SERIAL NO.:	09/881,777
CONFRM. NO.:	1608
FILED:	June 15, 2001
FOR:	REMOTE SUPPORT SYSTEM
DOCKET NO.	10006714-1

**RESPONSE/  
AMENDMENT**

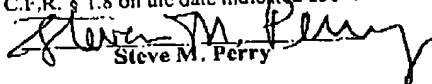
Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir/Madam:

In response to the Office Action, mailed June 23, 2005, Applicant offers the following Amendment and requests reconsideration of the above-captioned application. An RCE is also being filed concurrently with this Amendment.

**CERTIFICATE OF FACSIMILE UNDER 37 C.F.R. § 1.8**DATE OF DEPOSIT: September 23, 2005

I hereby certify that this paper or fee (along with any paper or fee referred to as being attached or enclosed) is being facsimile transmitted (Fax. (571)273-8300) under 37 C.F.R. § 1.8 on the date indicated above.

  
Steve M. Perry